

Bramantyo Shandy Nugroho

IT professional with over a decade of experience in the hospitality industry. Skilled in critical thinking, troubleshooting, and system support, with strong time management skills. Detail-oriented and proactive, with the ability to communicate effectively with clients, team members, and management. Dedicated to providing efficient IT solutions, maintaining system reliability, and improving customer experience



Personal Profile



Phone: +62 8193 6299 208
Email: info@bramshandy.com
Social: <https://www.linkedin.com/in/bramshandy-451a2988>
Address: BTN Tunjung sari permai no 27
Padangsambian Kaja

Work Experience



2025 (Dec) Aryaduta Kuta Bali (5 Stars)
- Present Asst IT Manager

- Responsible for overseeing and handling network configuration and also support for the underlying server/desktop infrastructure
- Have understanding of network infrastructure, including CAT5/6 cabling, wireless networks, network switches, WAN/LAN, domain controller, Active Directory, firewall and VPN applications
- Support for queries and problems from guests and system users
- Assist in system integrations for new technology implementations or upgrades, working closely with the IT Manager to ensure smooth transitions
- Coordinate with third-party vendors for software installations and technical support
- Collaborate with other departments, such as Front Office, Food & Beverage, and Housekeeping, to understand their IT requirements and provide necessary support
- Committed to delivering high levels of customer service
- Work alongside the IT team to resolve technical issues and improve overall system efficiency
- Maintains a system error / progress log book and deals with reported problems

Work Experience



2022 - 2025 Destination Outpost (Coworking - Coliving) (Dec)

IT Manager

- Manage and maintain essential IT Operations at 3 Outpost location, Outpost coworking - coliving canggu, Outpost coworking - coliving ubud and Outpost coworking - coliving Penestanan ubud
- Maintain all Outpost IT infrastructure Computer, WIFI, Network, H/W & S/W, Information sharing platform, etc
- Administers and maintains email, google apps, Gsuite
- Monitoring network infrastructure health and traffic flows
- Hardware deployment, upgrade, and supports
- Developing new network infrastructure for new outpost property
- Application support, configurations, installation, and troubleshooting
- Manages vendors for property IT requirements functioning as escalation point for problem resolution

2020 - 2021 Artotel Sanur & Artotel Ubud (4 Stars)

IT Freelance (during covid)

- Maintain essential IT Operations, Servers, PC Interface, Desktop software, and hardware
- Supervising daily operations of network and server infrastructure

2018 - 2020 Luna 2 Seminyak (5 Stars)

(March)

Senior IT

- Ensure all computer and network operations are monitored at property , backup/recovery functions are performed on scheduled, operating and application systems are maintained and completed on consistent basis
- Manages vendors for property IT requirements functioning as escalation point for problem resolution
- Provides technical expertise and support
- Maintains inventories and manages IT hardware/software
- Maintain security and privacy of the information systems, communication lines, and equipment.
- Ensures problems are correctly reported, routed, tracked and solved, with the system user being informed of situation at all times
- Manages email and update content website

Work Experience



2015 - 2017
(Dec)

Artotel Sanur (4 Stars)

IT Coordinator (Pre Opening)

- Setup all IT system for new opening hotel and Responsible for all operation IT system Hotel running well including Internet Wifi, CCTV Network, PABX (alcatel), Property Management System (power Pro), Domain Controller.
- Managing IT suppliers in the period following the opening of the hotel include internet vendors, IT consulting vendors, Hotel MEP project, Ensure that all installations in line with standard policy Artotel Indonesia
- Providing services, vision, and management to support IT all departments, Responsible for ordering, renewal, inventorying, and disposition of hardware and software
- Maintain security and privacy of the information systems, communication lines, and equipment.
- Ensures that computer and network operations are monitored at the property, backup/recovery functions are performed on scheduled basis and administration functions for hardware, operating and application systems are maintained and completed on consistent basis

2013 - 2014
(Dec)

Swiss Belinn Legian (3 Stars)

IT Supervisor (Pre Opening)

- Setup all IT systems for new opening hotel including server, router, PC desktop, Wifi, printer and software.
- Responsible for all operation IT systems running well including CCTV and Networking. Handle learning and troubleshooting PMS Power Pro.
- Enforces IT policies and standards, Protecting company hardware, software and other resources at the property Providing daily supervision, and work to meet the needs of IT in accordance with the standards Swiss Belhotel Internasional.
- Generates system communications for property users to introduce new applications provide user tips, alert users of system problems, and inform staff of progress or status.
- Administers and maintains hardware and software.
- Maintenance security and privacy of property data and equipment.

Education History



2003 - 2006 LP3I
Diploma Informatic & Management
Computer

2001 - 2002 LD-TEC English Language
Diploma English Language

Professional Skills



- Microsoft Windows & MacOS
- Active Domain Directory
- ERP (odoo)
- Google Workspace Administrator
- Property Management System (PMS), VHP, Power Pro, Mews, Sentec, Infor
- Point Of Sales (POS), Infrasy, Lightspeed, Raptor
- Network Administration, Mikrotik, Unifi, Ruijie, Ruckus

Training & Certificate



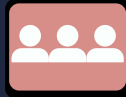
- Ubiquiti Enterprise wireless Admin (UEWA)
- Rujie Specialist Engineer
- Udemy Basic Network
- Ruckus WIFI 6 Super User
- IT Master Computer Network Fundamentals
- Preparing warning system cybersecurity

Achievement



- Nominee Supervisor of the quarter Swiss Belinn Legian
- Successfully contributed to IT system implementation during the pre-opening phases of Swiss-Belinn Legian and ARTOTEL Sanur Bali, ensuring all systems were fully operational and ready to support smooth day-one hotel operations
- Contributed to the successful migration of hotel systems from Infor to Sentect at Aryaduta Bali, ensuring a smooth transition with minimal disruption

Reference



- Agus Ade Suryawirawan – General Manager Artotel Sanur Bali
Mobile : (62) 831 1588 501
- Yohanes Barlianto – General Manager Nuju Bali
Mobile : (62) 812 3806 303
- Gede Adnawa – Financial Controller Chill Hotel Seminyak
Mobile : (62) 812 3806 303

Gianyar, December 26, 2025

Subject : **Verification of Working Statement Letter**
Number : 09.030/OCS-U/XII/2025

To Whom It May Concern,

This letter is to verify that :

Name : Bramantyo Shandy Nugroho
Identity Number (KTP) : 5171012710830001
Employee Number : 02202006
Designation : IT Manager
Department : Corporate
Start Working Date : February 10th, 2022
End Working Date : December 20th, 2025

The employee above was our employee at :

Company : PT Outpost Creative Space
Coworking Address : Jl. Raya Nyuhkuning, Mas, Ubud. Kab. Gianyar Bali, Indonesia
Business : Hospitality (Coworking, Coliving, F&B)
Website : www.destinationoutpost.co

Thus this statement letter is made truthfully and to be used as appropriate.

Best regards,



Varininta Ditya
People & Culture Executive
+62 858 4251 9564
varininta@destinationoutpost.co

STATEMENT LETTER OF EMPLOYMENT



TO WHOM IT MAY CONCERN

No: 164/HR-LUNA2/III/2020

This is to certify that

Bramantyo Shandy Nugroho

was employed by **Luna2** Seminyak hotel from 03rd of September 2018 up to 31st of March 2020 in the last position of Senior IT in A & G Department.

During his assignment, he displayed a good approach to his job.

He leaves on his own request and we wish him well in his future career.

Seminyak, 31th March 2020

Sincerely yours,



Intan Gustriana
Human Resources Supervisor

A handwritten signature in black ink, consisting of several overlapping strokes.

Yohanes Barlianto
General Manager

PT. Mimpi Design | jalan sarinande no 20 seminyak 80361 bali Indonesia
p.0361 730402 | f.0361 731 652 | www.luna2.com

jalan sarinande no.20
seminyak - bali - indonesia 80361
t +82 361 730402 F +82 361 731652
www.luna2bali.com

CERTIFICATE OF ARTPRECIATION

is awarded to

BRAMANTYO SHANDY NUGROHO

was employed from December 07th, 2015 until December 31th, 2017 as:

IT COORDINATOR
at Finance Department

This certificate is issued without alteration in recognition of his services during his employment with the hotel. If you have any further question, please do not hesitate to contact the undersigned.

We HeART you


Goya A. Mahmud
General Manager

CERTIFICATE OF ARTPRECIATION

PRE OPENING TEAM

is awarded to

BRAMANTYO SHANDY NUGROHO

IT COORDINATOR
at Finance Department

We are very grateful for his support toward the Management during above period and we believe that her great dedication will be extended for ARTOTEL Sanur - Bali future endeavor.

We HeART you


Goya A. Mahmud
General Manager



To Whom It May Concern

This is to certify that Mr. Bramantyo Shandy Nugroho, an Indonesian citizen, has been employed at Swiss-Belinn Legian from November 14th 2013 until November 25th 2015 as a Information Technology Manager.

During his 2 years of employment with us, we found his to be reliable, committed and enthusiastic person.

He has resigned from Swiss-Belinn Legian to further his career development in a new environment. He is a great asset and we would have no hesitation recommending his for a position commensurate with his ability and experience.

Legian, 25/11/2015


NI Luh Putu Yati Arcini
General Manager



Jalan Padma Ujara, Legian, Bali 80361 - Indonesia
Telephone: +62-361 760 300, 760 522 Facsimile: +62-361 760 351
E-mail: beli-elle@swiss-belhotel.com
www.swiss-belhotel.com

 swiss-belinn INTERNATIONAL

Certificate of Recognition

This certificate is awarded to


Bramantyo Shandy Nugroho

In recognition of being a key member of the
Swiss-Belinn Legian, Pre-Opening Team
Leading up the official opening of the hotel on 14th March 2014

I Nyoman Suwamana Wahyu Putra
General Manager

Swiss-Belinn Legian, Legian, Bali 80251 - Indonesia
Telephone: +62-361 702200, +62-361 702201, +62-361 702202
E-mail: legian@swiss-belinn.com
www.swiss-belinn.com

 swiss-belinn international



NOMINEE SUPERVISOR OF THE QUARTER

Awarded to:

Bramantyo Shandy Nugroho

For the period of

August - October 2014


*"It's not what you do; it's the way that you do it. It's not what you do; it's the time that you do it.
It's not what you do; it's the place that you do it. That's what gets results."*



I Gusti Ayu Sri Wahyunari
Human Resources Manager

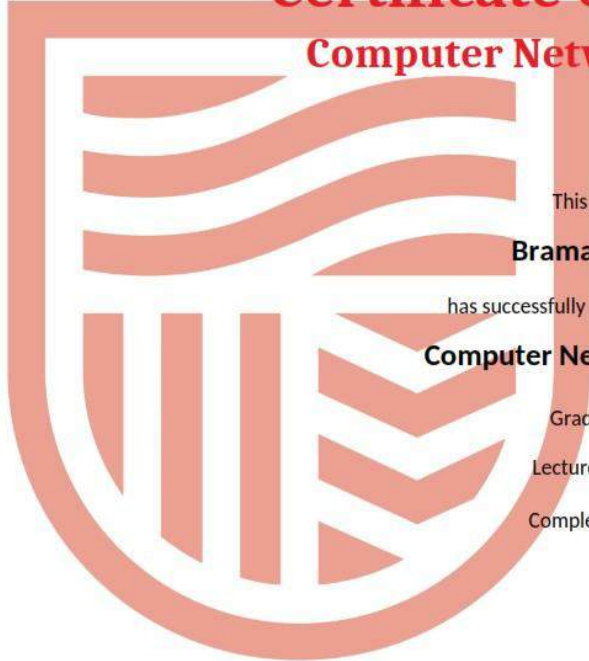
Legian, 30 November 2014




I N Suwamana Wahyu Putra
General Manager



Certificate of Achievement Computer Network Fundamentals



This is to certify that

Bramantyo Nugroho

has successfully completed the Short Course

Computer Network Fundamentals

Grade: Pass (83/100)

Lecturer: Matt Constable

Completed: May 24, 2023

CHale

Chantelle Hale
CEO, IT Masters
Adjunct Lecturer, CSU





Sertifikat Kepesertaan

Diberikan Kepada

Bramantyo shandy nugroho

Atas kesuksesannya menyelesaikan kelas

**Workshop ITxMAkademi : Prepare Your Early Warning System
in Cyber Security**

Fanky Christian
Sekjen APTIKNAS

Event Cerdas
28 Nov 2024

Soegiharto Santoso
Chairman APTIKNAS

EVENT17a090d71110202470101



Certificate no: UC-f69a73ed-999a-4c53-a0a5-e55775fc5a83
Certificate url: ude.my/UC-f69a73ed-999a-4c53-a0a5-e55775fc5a83
Reference Number: 0004

CERTIFICATE OF COMPLETION

Mikrotik Course Fundamental

Instructors **Ahmad Rosid Komarudin, AgunaCourse.com | Kursus IT**

Bramantyo Shandy Nugroho

Date **Sept. 22, 2023**
Length **9.5 total hours**



In partnership with



Certificate of Attendance

This Certificate is presented to

Bramantyo Shandy Nugroho

on the successful completion of the
Horizon Cloud on Microsoft Azure Webinar Series

25 June & 2 July 2020

certificate

Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy



Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy | Spectrum Indonesia Authorized Training Partner Ubiquiti Academy



This is to certify, that

Bramantyo Shandy Nugroho

Has attended
The Ubiquiti Enterprise Wireless Admin Workshop

September 25, 2019
Date of issue



Issued by PT Spectrum Indonesia as an Authorized Training Partner
Graha Bumi Surabaya 2nd Fl. Jl. Basuki Rachmat 105-128, Surabaya 60271 Indonesia
Phone : +62 31 548 2250 | Fax : +62 31 548 9900 | Email : training@spectrumindo.com
ubiquitiacademyspectrumindo.com



Certificate of Completion

This is to certify that **Bramantyo Shandy Nugroho** successfully completed 1 hour of **FREE COMPTIA NETWORK+ TEST PREPARATION COURSE** online course on **June 4, 2018**

MASTER J.T. Professional

MASTER J.T. Professional, instructor



Certificate no: UC-FCB14KTJ
Certificate url: udemy.com/UC-FCB14KTJ

#BeAble



CERTIFICATE OF COMPLETION

This is to certify that

Bramantyo Shandy Nugroho

has completed the training of **RUCKUS WiFi 6** at
Game On with Professional IT Bali
and is now a **SUPER USER!**



Yuliana Santoso
Country Sales Manager, Indonesia



**SUPER KILAT
EXCELLENT ENGLISH COURSE**
Awards this certificate to

BRAMANTYO SHANDY NUGROHO

In recognition of the
successful completion of the english course

Level : **STRONG BASIC**



Jl. Prof.Dr.I.B.Mantra
Puri Chandra Asri
Blok C35
Denpasar 80237
Bali - Indonesia
Phone: 0361 8497406

Denpasar, August, 03, 2015



S. Rafik
Director